

Billing and Reimbursement

Your doctor has selected Medi-Lynx to perform your heart monitoring study.

Cardiac monitoring services for diagnosing arrhythmia and understanding your symptoms are covered by Medicare and most insurance plans. Medi-Lynx is certified and enrolled as a Medicare Independent Diagnostic Testing Facility (IDTF) and is in-network with select insurance plans. If Medi-Lynx is considered out-of-network by your insurance company, it does not mean that your insurance will not pay for Medi-Lynx services, or that your out-of-pocket expenses will increase significantly.

Our process

Once monitoring services are completed, Medi-Lynx will submit a claim to your insurance company or Medicare/Medicaid for payment. When the claim is processed, you will receive an *Explanation of Benefits* (EOB) advising you of the charges submitted by Medi-Lynx and the amount the insurance company will pay on your behalf, less your coinsurance or deductible. [Please note that an EOB from your insurance company is not a bill. It is a summary of charges detailing items eligible for reimbursement and any potential out-of-pocket expenses. A statement reflecting your financial responsibility will be mailed separately and come directly from Medi-Lynx.](#)

Prior to sending you a statement, Medi-Lynx will make reasonable efforts to collect the appropriate amount due from your insurance company or Medicare/Medicaid, less your coinsurance or unmet deductible.

For questions

If you have questions regarding your financial responsibility, our customer care representatives are on-hand Monday through Friday, from 8 a.m. to 5 p.m. CST, at [855.847.0780](tel:855.847.0780), to respond to any and all inquiries.

Frequently Asked Questions

Q: Will Medi-Lynx bill my insurance company?

A: Yes, once the services have been completed Medi-Lynx will bill your insurance company or Medicare for services rendered.

Q: What if my insurance does not pay all of the charges?

A: If your insurance provider does not initially pay for all charges submitted, Medi-Lynx will make every reasonable attempt to collect appropriate payment from your insurance provider. You will only be responsible for your coinsurance or deductible.

Q: How much will I owe?

A: Your insurance plan may pay for all, or a portion of the charges, less any coinsurance or deductible.

Q: What if I have difficulty paying my bill?

A: Medi-Lynx is committed to working with you and is pleased to provide several patient-friendly payment programs to assist with your financial responsibility.

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