

Billing and Reimbursement

Thank you for entrusting Medi-Lynx Cardiac Monitoring with your patients' heart health.

Cardiac monitoring services for the purposes of diagnosing arrhythmia and understanding patient symptoms are covered by Medicare and most insurance plans. Medi-Lynx is certified and enrolled as a Medicare IDTF and is in-network with select insurance plans. While there may be instances where Medi-Lynx is considered out-of-network with your patients' insurance plan, please note that this does not mean that a patient's insurance plan will not provide payment for the services.

Our process

Once monitoring services are complete, Medi-Lynx will submit a claim to your patient's insurance plan or Medicare/Medicaid for payment. When the claim is processed, your patient will receive an *Explanation of Benefits* (EOB) advising him or her of the charges submitted by Medi-Lynx and the amount the insurance company will pay on the patient's behalf, based on the patient's level of coverage less any applicable coinsurance or deductibles. [Please remind patients that an EOB statement from their insurance company is not a bill. It is a summary of charges detailing items eligible for reimbursement and any potential out-of-pocket expenses. Statements reflecting patient financial responsibility will be mailed separately and directly from Medi-Lynx.](#)

Prior to sending a patient statement, Medi-Lynx will make reasonable efforts to collect the appropriate amount due from the insurance provider or Medicare/Medicaid, based on the patient's level of coverage less any applicable coinsurance or deductibles.

For questions

Please refer any patients with questions regarding financial responsibility to Medi-Lynx directly. Our customer care representatives are on-hand Monday through Friday, from 8 a.m. to 5 p.m. CST, at [855.847.0780](tel:855.847.0780) to respond to any and all inquiries.

Frequently Asked Questions

Q: Will my patient's insurance company be billed?

A: Yes, once services have been completed, Medi-Lynx will bill the patient's insurance company or Medicare for services rendered.

Q: What if my patient's insurance does not cover all of the charges?

A: If the patient's insurance provider does not initially pay for all charges submitted, Medi-Lynx will make every reasonable attempt to collect appropriate payment from the insurance provider. The patient will only be expected to pay for costs pre-determined by their individual plans.

Q: How much will my patient owe?

A: The patient insurance plan may pay for all, or a portion of the charges, less any applicable coinsurance or deductibles.

Q: What if a patient has difficulty paying their bill?

A: Medi-Lynx is committed to working with patients who have difficulty paying for a portion of their bill. We are pleased to provide several patient-friendly payment programs to assist your patients with their financial responsibility.

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